



End-Stage Renal Disease  
Network of the Ohio River Valley

esrd.ipro.org

# Provider Insider

AN ELECTRONIC NEWSLETTER FOR RENAL CARE PROFESSIONALS



## IPRO ESRD Network of the Ohio River Valley Announces Our New Website Launch !



Network 9 has a new and improved website. Here professionals can access our provider portal for valuable information on quality improvement activities, CROWNWeb and other ESRD data systems, as well as review a wide range of ESRD educational resources. Patients can also access a portal specially designed for their needs. Supporting patient and care giver education, ways they can link to our kidney community, as well as information about how to seek Network assistance. Please take a minute to visit our new site at <http://network9.esrd.ipro.org/>

## Celebrate National Nurse Week



National Nurses Day is celebrated/observed on Saturday, May 6, 2017. In honor of Florence Nightingale, May 6 marks the beginning of National Nurses Week, which ends on May 12. This day is an occasion to celebrate the work and raise awareness of the vital role nurses play in healthcare.

ANA is offering a free webinar, "A Nurse's Guide to Preventing Compassion Fatigue, Moral Distress, and Burnout".

Click [here](#) to register.

May 10, 2017 - 1:00 pm EST (1 hour)



## Patient Services

### The Role of Primary Care Providers

Primary care providers (PCPs) play an important role in supporting patients in self-management, enabling activation and supporting chronic care.

Patients with chronic diseases often experience a number of changes in their lives that impact their psychological well-being. Chronically ill patients will have to change their daily routine and deal with

distress about their condition, all while attempting to maintain a meaningful life. In the face of these changes, many of which are beyond their control, it is important to ensure that patients remain engaged in their care. Some researchers believe that the level of patient engagement is directly related to the provider's beliefs about the importance of the patients' role and the provider's efforts to build partnerships with patients.

Click [here](#) to continue reading, BMC Health Services Research, "The role of primary care providers in patient activation and engagement in self - management: a cross-sectional analysis".

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## Always up, Always Forward with David Rush

David Rush is a producer and recording artist who is living his life to the fullest despite his long battle with kidney failure. As a young man, David was told if he didn't start dialysis soon he wouldn't see his next birthday. David shares how he traveled extensively as the opening act for Pitbull while doing home hemo-dialysis in his Hotel rooms. He shares how he maintains his high energy, active lifestyle while raising two children with his wife and pursuing his music goals. David talks with Lori his personal mantra and the secret to realizing his dreams while managing his health. Click [here](#) to watch David's podcast.



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## What's in a Word ?

It is important to be mindful of the words used to describe patients and their family members concerning their health. For patient with chronic disease, having a family member helping to provide support is not out of the ordinary. However, this relationship is a team effort, conquering the daily impact of the disease together. Some may view the relationship as burdensome, but this partnership is not one-sided as both parties are equally sharing the experience. When providers are able to acknowledge this partnership, this strengthens the relationship between patients and their care team while also promoting active participation in their care.

Please click [here](#) to continue reading, "What's in a Word - Caregiver or Care Partner?",

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## KCER Alerts and Recalls

April 19, 2017 -[CDC Recommendations for Diagnosing and Managing Shigella Strains with Possible Reduced Susceptibility to Ciprofloxacin](#)

April 24, 2017 -[Hospira Issues a Voluntary Nationwide Recall For One Lot of 25% Dextrose Injection, USP \(Infant\)](#)



ESRD Network Coordinating Center  
**Kidney Community  
Emergency Response**



## Quality Improvement

### Vascular Access Best Practices Webinar



Please join the Quality Improvement Department as they present a best practices call for the Vascular Access QIA

Date: Wednesday, May 10, 2017

Time: 1:00pm - 2:00pm EST

Register: Click [here](#) to register and join the event.

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## Overcoming Barriers of Hand Hygiene

Hand hygiene is the best defense against the spread of infections; but is often a missed opportunity in the fast paced dialysis setting. Hand hygiene must remain a priority for both the patients and clinic staff, including the physicians, dietitians, social workers and secretary staff. The article below is a great example of how to implement education, peer mentoring, and auditing a facility can greatly increase their hand hygiene compliance.

Click [here](#) to read "*Nephrology News & Issues article, Quality improvement project removes barriers to hand hygiene in dialysis clinics, reduces infections*".



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## CME from CDC: What You Need to Know About Infection Control

Each year in the United States, at least 2 million people become infected with bacteria resistant to antibiotics and at least 23,000 people die as a direct result of these infections. It's critical that all healthcare workers understand proper infection control procedures and use them every day. The Centers for Disease Control and Prevention and Medscape are launching a series of six CME/CE activities addressing the key issues surrounding infection prevention in healthcare facilities.

**The series includes:**

1. Risk Recognition in Healthcare Settings ([Available Now](#))
2. **May:** Environmental Services and Infection Prevention
3. **June:** Recognizing Infection Risks in Medical Equipment
4. **July:** Infection Transmission Risks Associated with Nonsterile Glove Use
5. **August:** Infection Prevention: A Hierarchy of Controls Approach
6. **September:** Injection Safety: A System Approach

These CME-/CE- certified activities are available at: [http://www.medscape.org/viewcollection/34044?src=acdm-part\\_cdc\\_34044](http://www.medscape.org/viewcollection/34044?src=acdm-part_cdc_34044). You must be a registered Medscape member to access these CME/CE activities, and registration is free. The first activity, Risk Recognition in Healthcare Settings is available now. A new activity will be added each month.

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## Webinar: Targeting Zero Infections



The American Society of Nephrology (ASN) through the Nephrologists Transforming Dialysis Safety (NTDS) initiative has partnered with the Centers for Disease Control to protect dialysis patients from developing infections, the second leading cause of death in this patient population. The mission of NTDS is to engage nephrologists as team leaders to "Target Zero Infections" by actively pursuing the elimination of preventable infections in dialysis facilities.

The first webinar, in a series of "*Targeting Zero Infections*" webinars, will present a case involving an outbreak of Hepatitis C in a dialysis unit and describe the critical role of nephrologist leadership in preventing the spread of bloodborne pathogens.

**Tuesday, May 23, 2017**

**12:00 pm - 1:00 pm**



## Data Management

### Now Available: The NHSN Dialysis Event Surveillance Online Training Course



The Dialysis Event training course is now available on the Dialysis Event homepage: <https://nhsn.cdc.gov/nhsntraining/courses/2016/C18/>

Every NHSN user must complete re-training annually by taking the online training course and re-reading the [Dialysis Event Protocol](#). Before completing the course post-test, please follow these instructions to enter your contact information into the designated fields:

1) The First Name, Last Name, and the email address of the person completing the course. The email address entered must be the email address associated with the person's SAMS account. NHSN users can identify the email associated with their SAMS account by:

- logging in to <https://sams.cdc.gov>
- clicking on the username in top-right corner, and
- viewing the email address under "My Info"

2) The facility's 5-digit NHSN OrgID can be found by:

- logging in to <https://sams.cdc.gov>
- clicking on the username in the top-right corner, and
- viewing the 5-digit ID

3) The facility's ESRD Network number. The ESRD Network in which your facility resides can be found by clicking the map on this website: <http://esrdncc.org/en/ESRD-network-map/>

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### Use the Network Knowledge Base and Customer Portal

With the increase in data that must be submitted, as well as systems through which the data is collected, there are multiple ways in which you can reach the Network Data Support Team for help.

- Knowledge Base and Customer Portal <http://help.esrd.ipro.org>
- ESRD Network Data Department can be reached via the [help desk ticket system](#)

**\*When submitting a help desk ticket please include the clinic CCN#. Please remember that you should NEVER include any patient-specific information such as Name, Date of Birth, Social Security Number, Medicare Claim Number, etc. The only patient identifier that can safely be communicated is the Unique Patient Identifier (UPI) from CROWNWeb.\***

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*IPRO End-Stage Renal Disease Network of the Ohio River Valley, the ESRD Organization for Indiana, Kentucky, and Ohio, prepared this material under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. The contents presented do not necessarily reflect CMS policy. CMS Contract Number: HHSM-500-2016-00009C.*

### Stay Connected

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