



End-Stage Renal Disease
Network of New England

esrd.ipro.org

Provider Insider

AN ELECTRONIC NEWSLETTER FOR RENAL CARE PROFESSIONALS

Patient Services

National Kidney Foundation - Kidney Walk

The National Kidney Foundation (NKF) and the IPRO End-Stage Renal Disease Network of the Ohio River Valley invite healthcare providers, patients, transplant recipients and donors, caregivers and community members to participate in the 1 or 3 mile Northeast Ohio Kidney Walk on Sunday, June 11, 2017, at the Great Lakes Science Center in Cleveland.

DATE: Sunday, June 11, 2017
TIME: Registration: 8:00 a.m.
Walk Start: 9:00 a.m.

LOCATION:
Great Lakes Science Center
601 Erie side Ave,
Cleveland, OH 44114



The goal of the Kidney Walk is to increase awareness about kidney disease and to raise funds to support lifesaving programs for patients, their families, and those at risk.

Join us at 8:00 AM on June 11 for:

- A complimentary breakfast provided by Bob Evans Farms
- Entertainment by D.J. Ryan Wolf, official DJ for the Cleveland Browns, Z107.9 On-air Mixer and Chopstar DJ.

Walk, dance and show your support for this great cause.

- Sign up your team today via the link below. The NKF is offering two additional team incentives:
- Top fund raising team will get 30 NKF blankets donated to their unit!
- Team with the most team members* will receive a visit from a member of the NKF staff who will present them with an Award Certificate and NKF goodies!

REGISTER YOUR TEAM HERE: <http://donate.kidney.org/IPRO>

*all team members must be registered online prior to Walk day
If you want to participate as an individual, please sign up at
<http://donate.kidney.org/site/TR/Walk/NKFServingOhioKentuckyandTennessee?>

Patient Opinions Matters! ICH-CAHPS Survey of Patients' Experience of Care

In compliance with federal regulations issued by the Centers for Medicare & Medicaid Services (CMS), chronic out-patient dialysis facilities that treat more than 30 eligible patients during the prior calendar year are required to participate in the [In-Center Hemodialysis Consumer Assessment of Healthcare Providers and Systems \(ICH CAHPS\)](#) survey. The 62-question survey is designed to measure the experiences of people receiving in-center dialysis. Questions focus on four key components: Kidney Doctors, Dialysis Facility Staff, The Dialysis Facility and Dialysis Treatment. The ICH CAHPS survey is administered by third party vendors twice a year (spring and fall). The ICH CAHPS was introduced as a reporting measure for the ESRD Quality Incentive Program (QIP) in performance year 2012. The QIP, a pay-for-performance program, ties a portion of the facility's reimbursement to ICH CAHPS scores.



According to *Improving Interactions with Patients in a Dialysis Facility* (Donna, Shelley, & Quigley, 2012), ICH CAHPS scores can be improved by instituting specific action strategies based on the areas of the survey which scored poorly. Individual data collected through the ICH CAHPS survey are blinded and shared with facility administration in order to help identify low performing areas. Data are also shared with CMS and ESRD Networks to assist facilities with implementation of quality improvement activities related to survey outcomes.

Kidney Community Emergency Response (KCER) Needs Assessment

The KCER Program invites patients, families, and providers to tell us what they need - before an emergency happens. Help facilities to prepare their patients for emergencies. Tell KCER:

- What kind of emergency education do you think patients need?
- What kind of education does your facility already provide?

KCER is put in place to support the dialysis community. It is their mission to help patients and providers to prepare for, respond to, and recover from emergencies. Please take part in this important survey by clicking [here](#), available until February 17, 2017!

If you have any questions you can contact Jerome Baily at jbaily@hsag.com or 813-865-3542



Quality Improvement

Norovirus - Are You at Risk?

The end stage renal disease population is extremely susceptible to illness. Currently, a new strain of norovirus was identified amid the recent outbreak. The Centers for Disease Control and Prevention (CDC) is predicting that the infection will peak between February and March of 2017. The CDC is also warning individuals who have already been infected with the virus that they can become infected again. One person is able to infect hundreds of others. Individuals can still spread the virus and infect other for 48 hours after their symptoms have subsided. Norovirus cannot be killed with alcohol-based cleanser. In fact, soap and water are your best defense against the Norovirus.

During dialysis treatment, patients are in close proximity to each other. Hand hygiene is essential for both patients and healthcare providers, and continues to be the most effective way to prevent the spread of viruses and reduce risk.

Click [here](#) to read more about Norovirus on the CDC website.

Stop the Spread of Viruses with Good Hand Hygiene

Following the five simple steps of handwashing (wet, lather, scrub, rinse, dry) can reduce the spread of diarrhea, norovirus, respiratory, and other illness. This applies to both dialysis facility staff and patients. Regular hand washing, particularly before and after certain activities, is one of the best ways to remove germs, avoid getting sick, and prevent the spread of germs to others. Hand washing is a win for everyone, except the germs!



Learn more about when and how to wash your hands:

- CDC Clean Hands Count [Patients and Visitors](#)
- CDC Clean Hands Count [For Healthcare Providers](#)

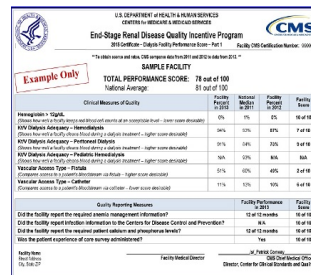


Data Management

Has Your Facility Posted Payment Year (PY) 2017 Performance Score Certificates?

The PY 2017 Performance Score Certificates (PSCs) is a document that facilities must post in a prominent area for patients to view throughout 2017. State Surveyors look for posting of this document when they are in facilities conducting surveys. One of the items on the ESRD Network's Site Visit Check List is the posting of the PSC. Please make sure both English and Spanish versions are posted.

Click [here](#) to log into QualityNet to access 2017 Performance Score Certificates.



Clinical Measure of Quality	Priority	Facility Score	Facility Status
Hemoglobin - Signal	10%	10%	18 of 18
HIV Hepatitis Screening - Nonadherence	10%	10%	7 of 18
HIV Hepatitis Screening - Provider Delays	10%	10%	8 of 18
HIV Hepatitis Screening - Provider Delays	10%	10%	8 of 18
Wardrobe Access - Sign - English	10%	10%	2 of 18
Wardrobe Access - Sign - Spanish	10%	10%	2 of 18
Comments scores by a patient's physician (as of 1/1/17) - Over score disclosed	10%	10%	2 of 18

If you have any questions, please contact [James Hrucik](#), Sr. Data Coordinator.

Dialysis Event Surveillance Training

At least one staff member at every dialysis facility must complete Dialysis Event Surveillance protocol training for the National Healthcare Safety Network (NHSN) on an annual basis. Please complete the training as soon as possible.

The Network will track each facility's completion of the training and will contact leadership at those facilities that do not complete this CDC requirement.

[Start training now!](#)



If you have any questions, please contact [James Hurbik](#), Sr. Data Coordinator.

Use the Network Data Knowledge Base and Customer Portal

Use the Network Data Knowledge Base and Customer Portal

With the increase in data that must be submitted, as well as systems through which the data is collected, there are multiple ways in which you can reach the Network Data Support Team for help.

- Knowledge Base and Customer Portal <http://help.esrd.ipro.org>

- ESRD Network Data Department can be reached at the following email address:
NW9Help@iproesrdnetwork.freshdesk.com

*When submitting a help desk ticket please include the clinic CCN#. Please remember that you should **NEVER** include any patient-specific information such as Name, Date of Birth, Social Security Number, Medicare Claim Number, etc. The only patient identifier that can safely be communicated is the Unique Patient Identifier (UPI) from CROWNWeb.*



Emergency Preparedness & Alerts

Alerts and Recalls

January 25, 2017: [Recall: Vancomycin Hydrochloride for Injection, USP by Hospira](#)

February 2, 2017: [FDA Medwatch: Chlorhexidine Gluconate-Rare But Serious Allergic Reactions](#)

Please visit <http://kcercoalition.com/en/alerts-recalls/> for up-to-date alerts and recalls.



Kidney Community
Emergency Response



Educational Webinars

American Nephrology Nurses Association National Symposium

Collaborate, Network and Learn with your Nephrology Nurse Colleagues in Washington, DC

April 7-10, 2017- Register by February 20th for early bird discounts and special rates

Click [here](#) to register



Upcoming Meeting & Events

Friday, February 10, 2017 - Sunday, February 12, 2017 - [ASDIN 13th Annual Scientific Meeting](#) - Optimizing Outcomes in Dialysis Access Care.

Sunday, June 11, 2017 - [Northeast Ohio Kidney Walk](#) with the National Kidney Foundation at the Great Lakes Science Center in Cleveland Ohio

IPRO End-Stage Renal Disease Network of the Ohio River Valley, the ESRD Organization for Indiana, Kentucky, and Ohio, prepared this material under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. The contents presented do not necessarily reflect CMS policy. CMS Contract Number: HHS-500-2016-00009C.

Stay Connected

I PRO ESRD Network of New England
1952 Whitney Avenue, 2nd Floor, Hamden, CT 06517
PH 203-387-9332 · FAX 203-389-9902
esrd.ipro.org
info@nw1.esrd.net