



End-Stage Renal Disease
Network of the Ohio River Valley

esrd.ipro.org

Provider Insider

AN ELECTRONIC NEWSLETTER FOR RENAL CARE PROFESSIONALS

Click [here](#) to download a PDF version of this months Provider Insider.

IHI Quality Improvement Essentials Toolkit

The Institute for Healthcare Improvement (IHI) has developed and adapted tools to help organizations accelerate quality improvement. The Quality Improvement's Essentials Toolkit, includes tools and templates that may be used to launch and manage a successful improvement project. Each of the ten tools in the toolkit includes a short description, instructions, an example, and a blank template.



Click [here](#) to access the IHI Quality Improvement Essentials Toolkit.



Patient Services

What Every Nurse Should Know in an Emergency or Disaster



An article in the January 2002 issue of the *The American Journal of Nursing* outlines emergency preparedness core competencies for nurses. "In an emergency or disaster, an organization, agency, or unit may continue functioning as usual, or it may perform special services. You'll need to know if and how the service line (the clinical unit or practice area) will change or expand during an emergency. As nurses, do you know your roles and responsibilities in an emergency or disaster? Practicing and completing drills will ensure competence during an emergency or disaster."

Click [here](#) to continue reading "Emergency and Disaster Preparedness: Core Competencies for Nurses"

CMS Releases Dialysis Facility Compare (DFC) Social Media Toolkits in Spanish

CMS has developed social media toolkits to encourage healthcare professionals and dialysis centers to promote the CMS website Dialysis Facility Compare (DFC) as a valuable and reliable resource for patients and their caregivers. These toolkits are now available in two languages (English and Spanish). To access these toolkits, please click on the links below:

- *DFC Consumer Social Media Toolkit*: <https://s3-us-west-2.amazonaws.com/nwrn.org/files/DFC/Eng.DFCToolkit.Pts.pdf>

- *Herramientas de Redes Sociales para el Consumidor sobre la Comparación de Centros de Diálisis*: <https://s3-us-west-2.amazonaws.com/nwrn.org/files/DFC/Esp.DFCToolkit.Pts.pdf>
- *DFC Social Media Toolkit for Dialysis Centers*: <https://s3-us-west-2.amazonaws.com/nwrn.org/files/DFC/Eng.DFCToolkit.Facs.pdf>
- *Herramientas de Redes Sociales para los Centros de Diálisis sobre la Comparación de Centros de Diálisis*: <https://s3-us-west-2.amazonaws.com/nwrn.org/files/DFC/Esp.DFCToolkit.Facs.pdf>
- *DFC Social Media Toolkit for Physicians*: <https://s3-us-west-2.amazonaws.com/nwrn.org/files/DFC/Eng.DFC.Toolkit.Docs.pdf>
- *Herramientas de Redes Sociales para los Médicos sobre la Comparación de Centros de Diálisis*: <https://s3-us-west-2.amazonaws.com/nwrn.org/files/DFC/Esp.DFCToolkit.Docs.pdf>

KCER Alerts and Recalls

May 16, 2017 - [Canagliflozin \(Invokana, Invokamet\): Drug Safety Communication - Increased Risk of Leg and Foot Amputations](#)

May 17, 2017 - [2017 Large Scale Cyber Attack: Update](#)

May 25, 2017 - [Ongoing Transmission of Candida auris in Health Care Facilities](#)



Quality Improvement

Clean Hands Matter in the Fight Against Infection



According to the CDC: "Practicing hand hygiene is a simple yet effective way to prevent infections. Cleaning your hands can prevent the spread of germs, including those that are resistant to antibiotics and are becoming difficult, if not impossible, to treat. On average, healthcare providers clean their hands less than half of the time they should. On any given day, about one in 25 hospital patients have at least one healthcare-associated infection." Please review the Clean Hands Count with staff and patients. Join the Network in our mission to make everyone in the New England renal community aware of the importance of clean hands!

CDC Link for the Clean Hands Count Campaign:
<https://www.cdc.gov/handhygiene/index.html>



Data Management

Reminder for Facilities to Fulfill Data System Requirements

This is a friendly reminder that facilities are required to complete the following tasks in CROWNWeb by the designated due dates:

- **PART Verification**
 - By the 5th business day of each month
- **CMS-2728**
 - Within 10 business days of the date regular chronic dialysis began
- **CMS-2746**
 - Within 14 days of the date of death
- **Update Admit/Discharge Records**
 - Within 5 days of first treatment/last treatment
- **Resolve Notifications and Accretions**
 - Within 15 days of issuance
- **Add Key Personnel**
 - Within 5 days of staff changes

Use the Network Knowledge Base and Customer Portal

With the increase in data that must be submitted, as well as systems through which the data is collected, there are multiple ways in which you can reach the Network Data Support Team for help.

- Knowledge Base and Customer Portal <http://help.esrd.ipro.org>
- ESRD Network Data Department can be reached via the [help desk ticket system](#)

When submitting a help desk ticket please include the clinic CCN#. Please remember that you should NEVER include any patient-specific information such as Name, Date of Birth, Social Security Number, Medicare Claim Number, etc. The only patient identifier that can safely be communicated is the Unique Patient Identifier (UPI) from CROWNWeb.

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Stay Connected

I PRO ESRD Network The Ohio River Valley
3201 Enterprise Parkway, Suite 210, Beachwood, OH 44122
PH 216-593-0001 · FAX 216-593-0101
esrd.ipro.org
info@nw9.esrd.net